

# **IF YOU HAVE AN EMERGENCY!**

**If you have an emergency situation (i.e. sewer back-up, waterline break, no water, etc.)**

**CALL (843)546-8408**

**If you call Monday through Friday during normal business hours (excluding holidays), your call will be received by a Customer Service Representative who will record the information related to your emergency event and inform the proper personnel for the appropriate response.**

**If you call before 8:00 am or after 5:00 pm Monday through Friday, on weekends or on holidays, your call will be received by the District's answering service, who will contact the District's "on-call" supervisor. The supervisor will call you directly in order to determine the specific details of your emergency event and provide assistance.**

## **HOLIDAYS**

**New Years Day**

**July 4<sup>th</sup>**

**Martin Luther King Day**

**Labor Day**

**Presidents Day**

**Thanksgiving Day & Day  
After**

**Good Friday**

**Memorial Day**

**Christmas Eve & Christmas  
Day**